

# INTERNET BANKING APPLICATION FORM - INDIVIDUAL USER



## Personal Details

Title (Mr, Miss, Mrs, Dr, Prof, etc) \_\_\_\_\_ Surname \_\_\_\_\_ Male  Female

First Name \_\_\_\_\_ Second Name \_\_\_\_\_ D.O.B

Residential Address \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

## Contact Details

Email Address \_\_\_\_\_ Tel No. (Bus) \_\_\_\_\_

Tel No. (s) (Res) \_\_\_\_\_ Cellphone No.(s) \_\_\_\_\_

Identification Type:  National ID \_\_\_\_\_  
 (Tick as appropriate)  Passport \_\_\_\_\_  
 Driver's Licence \_\_\_\_\_

USER TYPE (Tick Appropriate)	
New User	<input type="checkbox"/>
Token Device Replacement	<input type="checkbox"/>
Cancellation	<input type="checkbox"/>
Additional Account	<input type="checkbox"/>

Preferred Internet Banking User ID [Min 6 chars - and is case sensitive] \_\_\_\_\_

Memorable Word [Should be a single word; to be used on initial sign on - Min 6 characters and is NOT case sensitive.] \_\_\_\_\_

CABS branch (specify your branch) \_\_\_\_\_

Accounts to view and transact on internet:

<input type="text"/>									
<input type="text"/>									
<input type="text"/>									
<input type="text"/>									

If account(s) is / are joint specify the joint holder's name:

Full Name \_\_\_\_\_

ID Number \_\_\_\_\_

(Joint holder must complete a separate Individual Internet Banking Application form)

## Terms and Conditions

### 1. Acceptance

By appending your signature to this application form, it shall be deemed as acceptance to the Internet Banking Terms and Conditions below, and in the event of omitting to sign, the customer shall be deemed to have accepted the Terms and Conditions upon receipt of internet banking credentials.

### 2. Tokens Usage

Every token issued shall remain the property of CABS and shall be returned to CABS immediately in the event of cancellation of Internet Banking Services. Tokens shall solely be used by the internet banking customer to which the token has been handed over to and CABS shall be indemnified shall the internet banking customer gives the token to somebody else. Any disclosure of Internet Banking PIN is prohibited and if customer so violates this, it shall be deemed to have been voluntarily made or made with the consent of the Internet Banking User.

### 3. Losses

- i. CABS shall not be held liable for any losses or damage, direct or indirect, actual or contingent, arising from the failure or malfunction of any internet banking tokens, or internet connectivity. It shall be the sole responsibility of the Internet Banking Customer to ensure that his / her computer device is secure and internet browser is optimal for such services, and indemnify CABS in respect of any losses arising as a result of delays beyond CABS' control in processing of transfers.
- ii. You are responsible for the accuracy and completeness of your internet instructions and ensure that they will achieve your intended purpose. CABS shall not be liable for any loss or delay where the contents of the customer's instruction are inaccurate or incomplete.

### 4. Cancellation of Internet Banking Facility

You are obliged to advise CABS in writing if you no longer wish to use the CABS Internet Banking facility. Notification (if oral to be followed up immediately with written notification) should be sent to CABS when the Internet Banking Customer suspects that his / her credentials have been compromised. Only until receipt of the notification all internet transactions shall be deemed to have been made.

