

INDIVIDUAL/JOINT E-STATEMENT APPLICATION FORM

(Please complete in blue or black pen and print in clear CAPITAL LETTERS)

Tick applicable : New ☐ Amend ☐ Delete ☐

Customer Name:

Acc No 1:

Acc No 2:

Acc No 3:

E-STATEMENT PASSWORD (between 6 - 10 characters and can be a combination of letters and numbers):

Physical Address:

Email Address

Alternative Email Address

Frequency: Daily ☐ Every business day ☐ Weekly ☐ Monthly ☐ (Please tick applicable)

TERMS AND CONDITIONS:

Electronic Statement Agreement

This agreement sets forth the terms and conditions of CABS e-statement service. In the agreement, the words "you" and "yours" means authorised account holders who complete the attached application. The word "we", "us" and "our" mean CABS. By completing and signing the attached application, you agree to all of the terms and conditions of this agreement.

Electronic Statement Content

We will e-mail your statement containing the month's transactions on the frequency specified above, to the e-mail address provided on application. The e-mail will contain, as attachment, your password-protected statement.

Software Requirements

Your statement will be attached to the email as an Adobe PDF file. You must have a current version of Adobe Reader installed on your computer to open your statement. You can download the current version of Adobe for free from <http://www.adobe.com>.

Delivery Security

Prior to delivery, we will secure your statement using the password provided above. We will only deliver your statement to an address indicated in the application or an updated address provided by an authorised account holder. E-statement password can be changed as and when you please.

Notices

You may contact us regarding this agreement or your e-statement service by visiting any of our branch locations. We will contact you regarding this agreement or your e-statement service by e-mail to the address used to deliver your periodic statement or by regular mail to the address on the account statement being sent through the e-statement service.

Fees

Currently there are no fees charged for electronic delivery of your e-statements. We reserve the right to impose or change fees for electronic delivery and charge your account for these fees at any time.

Procedure to Terminate Electronic Delivery

You have the right to terminate your election to receive electronic statements at any time as described in this section. To discontinue receiving your statements electronically, contact your nearest branch or your Account Relationship Manager.

Amendment and Termination

We may amend or change this Agreement at any time after notice or authorization as and when required by law. If no notice or authorization is required by law, your continued acceptance of e-statements after the effective date of such change will constitute your acceptance of and agreement with such amendment(s). We may terminate this Agreement, refuse or revoke access to e-statements at any time on notice, including but not limited to an event where we or you terminate any deposit account, and we will not however refund any previously charged or accrued fees, that had been charged on your account before such termination.

Limited Liability

You agree that we will not be liable for lost profits or an special, incidental or consequential damages arising from or in connection with your use of our e-statement. Further, you agree that we will not be liable for any technical, hardware or software failure of any kind, any interruption in the availability of our e-statement service, any delay in operation or transmission, any incomplete or illegible transmission, computer virus, loss of data, or other similar loss

The terms and conditions contained herein shall be governed and interpreted in accordance with the laws of Zimbabwe.

I have read and understand the CABS E-Statement Terms and Conditions and agree to its contents.

PRIVACY NOTICE

CABS would like to offer you ongoing banking services and may use your personal information to provide you with information about products or services that may be suitable to meet your financial needs. CABS will also share your information with the other companies within the Old Mutual Group for purposes of offering you with other financial services within the Group.

We may use your information or obtain information about you for the following purposes:

- Credit searches and/or verification of personal information
- Fraud prevention and detection
- Market research and statistical analysis
- Audit & record keeping purposes
- Compliance with legal & regulatory requirements
- Verifying your identity
- Sharing information with service providers we engage to process such information on our behalf or who render services to us.

These service providers may be abroad, but we will not share your information with them unless we are satisfied that they have adequate security measures in place to protect your personal information.

You may access your personal information that we hold and may also request us to correct any errors, update or to delete this information. In certain cases, you have the right to object to the processing of your personal information.

You also have the right to complain to our regulator, the Reserve Bank of Zimbabwe, whose contact details are:

<https://www.rbz.co.zw/>

Toll Free Numbers

0800 6009 - Telone landlines only

0808 6770 - Econet lines only

Or +263 242 703000

email: info@rbz.co.zw

To view our full Privacy Notice and to exercise your preferences, please visit our website on www.cabs.co.zw

Authorised Signatories

Signature 1: Signature 2: Date:

D	D	M	M	Y	Y	Y	Y
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FOR OFFICIAL USE ONLY

Customer No: Inputter:

ID checked and signature verified: Authoriser: