

INSTRUCTIONS GIVEN BY FACSIMILE OR E-MAIL

To: its successors or assigns

WHEREAS the Customer:

FULL NAME OF CUSTOMER	REGISTRATION/ ID NUMBER

find it desirable to give instructions by e-mail or facsimile in respect of the following accounts held with CABS:

BRANCH	TYPE OF ACCOUNT	ACCOUNT NUMBER

AND WHEREAS the Society declines to accept responsibility or liability for instructions given by e-mail or facsimile:
NOW THEREFORE,

1. I/We hereby authorize the Society to accept and act on our instructions given by e-mail or facsimile.
2. I/we accept the risk of, transmission errors, omissions and distortions.
3. I/We agree that the risks of misunderstandings and errors, and the risk of instructions being given by unauthorized parties, are my/our own and that CABS shall not be held responsible for any claim, loss, liability or expenses that may result from such misunderstandings, errors and unauthorized instructions. I/we hereby undertake to indemnify CABS from and against such actions, proceedings, damages, costs, claims, demands, expenses and losses which the Society may suffer, incur or sustain by reason of following such instructions
4. CABS may at any time, at its discretion, refuse to execute my/our instructions or any part thereof, without incurring any responsibility for loss, liability or expense arising out of such refusal.

PRIVACY NOTICE

CABS would like to offer you ongoing banking services and may use your personal information to provide you with information about products or services that may be suitable to meet your financial needs. CABS will also share your information with the other companies within the Old Mutual Group for purposes of offering you with other financial services within the Group.

We may use your information or obtain information about you for the following purposes:

- Credit searches and/or verification of personal information
- Fraud prevention and detection
- Market research and statistical analysis
- Audit & record keeping purposes
- Compliance with legal & regulatory requirements
- Verifying your identity
- Sharing information with service providers we engage to process such information on our behalf or who render services to us.

These service providers may be abroad, but we will not share your information with them unless we are satisfied that they have adequate security measures in place to protect your personal information.

You may access your personal information that we hold and may also request us to correct any errors, update or to delete this information. In certain cases, you have the right to object to the processing of your personal information.

You also have the right to complain to our regulator, the Reserve Bank of Zimbabwe, whose contact details are:

<https://www.rbz.co.zw/>

Toll Free Numbers

0800 6009 - Telone landlines only

0808 6770 - Econet lines only

Or +263 242 703000

email: info@rbz.co.zw

To view our full Privacy Notice and to exercise your preferences, please visit our website on www.cabs.co.zw

SIGNED on this _____ day of _____**Signatories**

_____ (Signature)	_____ (Signature)
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_____ (Full Name)	_____ (Full Name)
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Witnesses

_____ (Signature)	_____ (Signature)
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_____ (Full Name)	_____ (Full Name)
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